

Remote Delivery Solutions

Keep Business On Track with Remote-Delivered Services

Ingram Micro's Digital Transformation Solutions ensures that your business can continue serving its customers regardless of what's going on in the news. Don't let travel restrictions or remote work mandates interrupt your business critical operations - rely on our experts and our suite of remotely delivered services, staff augmentation, and global training to keep serving your customers in times of uncertainty.

Remote Installation: Our experts are ready to provide installation and configuration for Cisco, Citrix, VMware, Veeam, Office365, and other technologies on a fully remote basis.

Smart Hands: No travel? No problem. With Smart Hands services we deploy our resources onsite to connect with architects to complete configuration for products unavailable for full remote installation.

Penetration Testing and Cyber Risk Assessments: Security is a persistent need regardless of business atmosphere, and our experts can work to test the strength of your network architecture and security measures on a fully remote basis.

Social Engineering: Whether remote or in an office, employees have a responsibility to keep information safe and secure. Ensure employees are abiding by information security standards through a social engineering assessment using spoof emails or phone calls.

Managed Services: Whether it's help desk, managed security services, managed network services, or other managed services needs, we have a solution to keep your business technology running smoothly regardless of external factors.

Training Services: Ensure that all employee time is as productive as possible by assigning training activities. Whether vendor-led (Cisco, Microsoft, VMware, and many others) or business-agnostic (IoT, sales skills, technology basics), use employees' available time to increase knowledge and strengthen your salesforce with web-based training.

Staff Augmentation: Support call center lines ringing off the hook? More engineers needed to enact a business continuity plan? We work with multiple staff augmentation partners to ensure that your business always has the staffing necessary to keep business running. Did you know: We staffed a hospital technology team to re-image computers after a ransomware crisis?

Want to Learn More?

Whether it's a straightforward need or a complex solution, we have the services that can help keep business continuity front and center regardless of business climate.

Contact dxsolutions@ingrammicro.com to discuss your needs today.

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